



We heal and inspire the human spirit.

January 2026

Dear valued providers,

This is a very important reminder regarding the 2026 Medi-Cal renewal process – also known as redetermination. Specifically, I want to ensure you understand how patients with Unsatisfactory Immigration Status (UIS) are being impacted.

2026 changes

Effective Jan. 1, 2026, members with UIS already enrolled in Medi-Cal will continue to receive full scope Medi-Cal coverage, EXCEPT for members 19 years of age or older who allow their Medi-Cal eligibility to lapse. They will not be able to re-enroll in full scope Medi-Cal.

I cannot stress enough how important it is for those UIS members who are already on the Medi-Cal program to renew their coverage in a timely manner; if a UIS Medi-Cal member does not renew their benefit prior to their redetermination date, they will lose their full scope Medi-Cal benefits.

However, members with UIS under 19 years of age are still eligible for reinstatement to full scope Medi-Cal if their eligibility lapses.

Adults 19 years of age or older with UIS who are not currently enrolled in Medi-Cal are no longer eligible to enroll for full scope Medi-Cal benefits under the enrollment freeze, effective Jan. 1, 2026. They can apply for Restricted Scope Medi-Cal, which covers emergency care, pregnancy-related care and nursing home care.

As of July 1, 2026, members with UIS who are 19 years of age or older (and not pregnant) will lose dental coverage, except for emergency dental care. Full dental coverage for pregnant members and children under 19 will remain in effect, regardless of immigration status.

What does this mean for providers?

Members with UIS who allow their Medi-Cal eligibility to lapse will be removed from Primary Care Provider (PCP) panel assignment. This translates into lower capitation payments, lower Targeted Rate Increase (TRI) payments and lower qualifying Global Quality Pay for Performance payments. Specialists and ancillary providers may see a potential decrease in referral volume if members lose their Medi-Cal eligibility.

In other words, members you care for will lose access to vital preventive care and other services, leaving them with few options for seeking care and potentially overwhelming our hospital systems.

Inland Empire Health Plan

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How you can help:

1. **Check the portal.** When scheduling or checking in every IEHP patient, please verify eligibility in the IEHP Provider Portal. If a redetermination alert is listed for that patient, please ask them to call our Eligibility and Outreach team at 888-860-1296 for assistance with completing their renewal application. A warm transfer to this team while the member is in the office is a great option, if possible for your practice.
2. **Review our provider toolkit.** Please take a moment to review our toolkit with your staff, which is available at providerservices.iehp.org under “Resources for Providers.” There you can find flyers, video messages and other resources maintained and updated for easy reference under **“Medi-Cal Renewal Process.”**
3. **Watch this video.** Share with your colleagues.



4. **Spread the word.** Post and share the flyers in the toolkit with your patients.

It is important that as many people as possible understand what is at stake. This is why IEHP is reaching out to members through multiple channels, including social media, [dedicated web pages](#), flyers, text messages, digital ads, mailers and newsletters. We are also partnering with our counties and community-based organizations to help ensure that thousands of members maintain their eligibility and access to quality health care services.

We will continue to update you as policies related to Medi-Cal eligibility are implemented and share all tools developed to serve you and our members throughout this critical time.

If you have any questions, contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email providerservices@iehp.org.

Thank you for your partnership and collaboration as we work together to ensure our communities enjoy optimal care and vibrant health.

With gratitude,

A handwritten signature of Jarrod McNaughton.

Jarrod McNaughton, MBA, FACHE
Chief Executive Officer